

Health, Safety and Well-being of Guests is the top priority at “Radisson Hotel, Astana”. We are paying close and careful attention to the recommendations of the World Health Organization and the Republic of Kazakhstan Ministry of Health on specifics of the Novel Coronavirus (COVID-19).

**Besides to regular health and safety procedures, additional measures are implemented to prevent the coronavirus spreading at “Radisson Hotel, Astana”, namely the following ones:**

- disinfection of all touchpoints, surface areas, handrails, public WC, door handles with Accelerated Hydrogen Peroxide (AHP) concentrated solution;
- disinfectants, sanitizer and cleansers (in dosing dispensers) are placed in all Public WC, at the Hotel Main Entrance, the Reception Desk (a special agent based on accelerated hydrogen peroxide (AHP) with an advanced safety and stability profile);
- 24 hour Air Disinfection Recirculator is placed at the Reception Desk area;
- UV Quartz sterilization of Guest Room with a bactericidal irradiator OBNP 2 (2x30-01) Generis (Russia) in case of necessity;
- medical protective masks for all employees working on the guest area;
- hotel employees' health state is under strict control of the Hotel medical nurse;
- hotel employees' health state is monitored by supervisors on daily basis in each department and reported to the Head of Department;
- hotel staff is provided with recommendation on preventive measures memos, posters on information boards are placed in each Department, in Staff Canteen, at the Staff Entrance;

We continue to monitor the situation closely and corresponding measures will be taken accordingly.



Director \_\_\_\_\_ Dikhanbayeva G.M.

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